



HIGH LEVEL WATER RESTRICTIONS



ENRICH QUALITY OF LIFE

SCHEDULE A – URBAN UTILITIES HIGH LEVEL WATER RESTRICTIONS

This schedule details the way in which potable water from the Seqwater bulk water supply is permitted to be used after commencement of High Level Water Restrictions. For assistance with interpretation of this document please refer to the definition section at the end of this document.

Category	High Level Water Restrictions
1.1 Residential and nonresidential premises Watering established gardens and lawns <i>(Note this does not include production and sale area irrigation for non-residential consumers)</i>	Total ban on sprinklers. Hand-held hoses with a twist or trigger nozzle can be used for watering established gardens and lawns: <ul style="list-style-type: none"> a. Odd numbered properties <ul style="list-style-type: none"> ▪ 4am-8am and 4pm-8pm ▪ Tuesday and Saturday b. Even or un-numbered properties <ul style="list-style-type: none"> ▪ 4am-8am and 4pm-8pm ▪ Wednesday and Sunday Bucket or watering can may be used at any time. Only one hose at a time can be used at the property. The following are not permitted: <ul style="list-style-type: none"> ▪ Hoses without a twist or trigger nozzle ▪ Hoses which are not hand- held (e.g. left to run hooked in a tree).
1.2 Residential premises Watering of gardens only for residents eligible for concession	As per restriction item 1.1
1.3 Residential and nonresidential premises Water wastage	Wasting water by way of leaking taps and plumbing fittings and overflowing containers or structures (including but not limited to pools, spas and rainwater tanks) and allowing water to flow onto roads, pathways and driveways during is prohibited.
1.4 Residential and nonresidential properties Watering newly established gardens and lawns	Sprinklers with a timer and hand- held hoses with a twist or trigger nozzle can be used for watering newly established gardens and lawns: <ul style="list-style-type: none"> a. for one hour only on the day of establishment; and b. for one hour total each day 4am-8am and 4pm-8pm for 14 days after the date of establishment (receipt for installation or purchase required). In addition, watering may be carried out in accordance with Restriction 1.1 (established gardens and lawns). Where suitable fit for purpose alternative water supplies can be used, this source must be used prior to using reticulated water supplies for this purpose.

Category	High Level Water Restrictions
1.5 Residential and nonresidential premises Installation of irrigation systems	Testing of irrigation systems with town water supplies is prohibited.
1.6 Active playing surface irrigation	Must comply with the Active Playing Surface Guideline.
1.7 Council and State Government parks and road reserves (including Gardens of Significance)	As per restriction items 1.1 and 1.4. Note: non-potable sources can be used appropriately at any time.
2.1 Residential and nonresidential premises General outdoor cleaning (including but not limited to: <ul style="list-style-type: none"> ▪ exterior of building ▪ landscaping (e.g. retaining walls) ▪ entertainment and eating areas (floors, walls and other surfaces) ▪ vehicles (e.g. cars, boats, caravans, trailers, bikes, buses, trucks) ▪ outdoor furniture and related equipment ▪ rubbish bins ▪ tools and related equipment ▪ animal enclosures / kennels 	<p>General outdoor cleaning can occur:</p> <ul style="list-style-type: none"> a. Odd numbered properties 4am-8am and 4pm-8pm Tuesday and Saturday b. Even or un-numbered properties 4am-8am and 4pm-8pm Wednesday and Sunday <p>Outdoor cleaning must use:</p> <ul style="list-style-type: none"> i. a bucket or ii. a hand-held hose or iii. a high-pressure water cleaning unit. <p>General outdoor cleaning includes cleaning of:</p> <ul style="list-style-type: none"> i. vehicles ii. external surfaces of a building iii. materials and equipment iv. animal and pet pens and enclosures. <p>General outdoor cleaning does not include paved surfaces. Requirements for paved surfaces are considered in restriction items 2.2 and 2.3.</p> <p>Cleaning for health and safety is permitted at any time by any suitable means.</p>

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<p>2.2 Residential and nonresidential premises Cleaning of paved surfaces (by a person other than a mobile commercial operator)</p>	<p>Cleaning of paved surfaces is not permitted other than to:</p> <ul style="list-style-type: none"> a. deal with significant soiling; or b. prevent material risks to health, safety or the environment or to prevent material risks arising from an accident or hazard. <p>Cleaning can only occur using:</p> <ul style="list-style-type: none"> i. a bucket; ii. a hand-held hose; or iii. a high-pressure water cleaning unit. <p>The town water supply is not permitted to be used to remove loose items that could be easily removed by a broom, blower or similar device.</p>
<p>2.3 Residential and nonresidential premises Cleaning of paved surfaces by a mobile commercial operator</p>	<p>A mobile commercial operator can clean paved surfaces at any time when using a high-pressure water cleaning unit.</p> <p>The town water supply is not permitted to be used to remove loose items that could be easily removed by a broom, blower or similar device.</p>
<p>2.4 Residential and nonresidential premises Mobile commercial operators, motor vehicle dealerships, commercial vehicles, building washers</p>	<p>Vehicle and building cleaning can occur at any time using:</p> <ul style="list-style-type: none"> i. a bucket; or ii. a hand-held hose; or iii. a high-pressure water cleaning unit.
<p>2.5 Non-residential premises Vehicle washing in a fixed permanent commercial location (including vehicle service centres, permanent bay car wash / selfserve car wash and automatic car wash machines)</p>	<p>Must comply with the Fixed Vehicle Washing Guideline.</p>
<p>3.1 Residential and nonresidential premises Swimming pool and spa top ups</p>	<p>Swimming pools and spas can be topped up at any time where one of the following is used:</p> <ul style="list-style-type: none"> a. a down pipe diverter, rainwater tank or other fit for purpose non-potable source is available at the premises and all suitable non-potable water has been used; or b. a pool cover is in place when pool not in use.
<p>3.2 Residential and nonresidential premises Swimming pool and spa fills (new and renovated pool fills)</p>	<p>Town water from the restricted area is not permitted to be used for swimming pool and spa fills.</p>

Category	High Level Water Restrictions
<p>3.3 Council and State Government Water play facilities</p>	<p>Town water not permitted for use unless the water is recirculating, and the water is being used for top up purposes only.</p> <p>All available rainwater and other fit for purpose water must be used prior to town water for topping up of the recirculation system.</p> <p>This restriction applies to water for use in the water play facility recirculation system, not for toilets, showers, food services and other such water uses on site.</p> <p>Where a water play facility does not recirculate water, town water is not permitted to be used.</p> <p>Cleaning activities must comply with restriction items 2.1, 2.2 and 2.3.</p> <p>Garden and lawn irrigation must comply with restriction item 1.1.</p>
<p>4.1 Residential and nonresidential premises topping up rainwater tanks (unless trickle top up system, or water reticulation device installed by a licensed plumber, or the premises is not connected to reticulated town water supply)</p>	<p>Town water is not permitted to be used:</p> <ul style="list-style-type: none"> a. whether directly by use of a hose or other device connected to the town water supply; or b. indirectly from a water tanker or other container containing water from the town water supply, for the filling, partial filling or topping up of a rainwater tank on the premises except where: <ul style="list-style-type: none"> i. topping up of the rainwater tank occurs using a trickle top-up system installed by a licensed plumber for the purposes of supplying water to toilet cisterns, washing machine cold water taps or other fixtures specified in a local planning instrument; or ii. the premises is not connected to the town supply and consequently depends upon the rainwater tank as the primary source of water supply. <p>Where a rainwater tank complies with (i) or (ii) above, water restrictions apply to use of water from the rainwater tank as they do for the town water supply.</p>
<p>4.2 Residential and nonresidential premises ornamental fish ponds, frog ponds and outdoor aquariums</p>	<p>Town water is not permitted to be used for the filling or topping up of fish ponds, frog ponds or outdoor aquariums except where the water is used from a bucket filled directly from a tap.</p>
<p>4.3 Residential and nonresidential premises Filling and topping up of fountains</p>	<p>On residential and non-residential premises, water from the reticulated (town) supply system is not permitted to be used for filling and topping up of fountains.</p>
<p>4.4 Residential and nonresidential premises topping up ponds, lakes, dams and other water storages</p>	<p>Town water is not permitted to be used for the filling, partial filling or topping up of ponds, lakes, dams and other water storages:</p> <ul style="list-style-type: none"> a. whether directly by use of a hose or other device connected to the town water supply; or b. indirectly from a water tanker or other container containing water from the town water supply. <p>Note rainwater tanks must comply with restriction item 4.1.</p>

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4.5 Residential and nonresidential premises Water play pools and water play toys	Filling and topping up of water play pools can occur at any time using an attended hose or bucket. Water play toys are not permitted to be used.
4.6 Residential and nonresidential premises Outdoor showers	Town water can only be used for Outdoor showers if the shower head is water efficient and uses a push button function to operate.
5.1 Land development and road work (including local and State Government roads)	Cleaning for health and safety is permitted at any time by any suitable efficient means. For land development and roadwork, fit for purpose alternative water supplies must be used where suitable alternative water supplies are available within a 10km radius of the worksite.
5.2 Residential and nonresidential premises Building construction (brick laying, tile cutting etc.)	Town water is not permitted to be used for building construction purposes except where: <ul style="list-style-type: none"> a. the site is attended; and b. the hoses and equipment are in good condition and free from leaks; and c. water is not running to waste.
6.1 Residential premises High water uses >1000 L per premise per day	Letter of advice for 1000 and above Litres per premise per day (not a restriction).
6.2 Residential premises High water uses >800 L per premise per day	No restriction.

DROUGHT WATER RESTRICTION SCHEDULE – DEFINITIONS

Active playing surface means:

- a. turf cricket wicket and practising wickets;
- b. grass running or race track;
- c. bicycle race course;
- d. green (that is, croquet, bowling or golf);
- e. golf tee off area;
- f. tennis court;
- g. synthetic hockey pitch or synthetic bowling green;
- h. any other principal part of a sportsground used during a sport game or competition, but does not include the surrounding grassed surface of a sporting oval or a golf fairway;
- i. designated soft fall and grassed play areas in registered child care centres; or
- j. any sporting activity requiring dust suppression.

Active Playing Surface Guidelines means the guidelines for active playing surfaces of sportsgrounds, published from time to time by Seqwater.

Alternative water supplies means water other than town supply that is fit for purpose for the activity and is used in accordance with state and national and local government legislation and guidelines.

Animal husbandry means the keeping of animals, birds or poultry (whether domesticated or livestock) for raising or breeding on premises including Council pounds that have more than five pens, kennels or other enclosures or more than two stalls or where the occupier of the premises derives annual gross revenue of \$5,000 or greater from the activity.

Approved watering device means the following devices filled directly from a tap or approved watering device:

- a. a bucket or watering can; or
- b. a drip watering device gravity-fed from a container with a capacity of 2 litres or less.

Bucket means a bucket and other similar vessels with a volume capacity of 10 litres or less.

Building construction means all forms of building construction including the construction of driveways and pathways, concrete, masonry and general building activities which is undertaken on a commercial or non-commercial basis and includes painting and the preparation for painting/re-surfacing.

Caravan park means caravan, mobile, non-mobile home sites and individual caravans, mobile and non-mobile homes and all common areas and communal facilities located within the premises other than:

- a. a manufactured home placed on a site within the premises pursuant to a site agreement within the meaning of the *Manufactured Homes (Residential Parks) Act 2003* that is connected to separate water metering facilities; or
- b. a caravan that is not owned by the caravan park owner/operator and is placed on a site within the premises that is connected to separate water metering facilities.

DROUGHT WATER RESTRICTION SCHEDULE – DEFINITIONS

Chauffeured vehicle means a vehicle hired with a driver for a special purpose including a wedding car, limousine or other luxury vehicle.

Climate Care Certified means the program initiated by the Swimming Pool and Spa Association of Australia, to provide an identifiable label for consumers so that they can make informed choices about water saving claims when choosing pool products, services and installations.

Commercial vehicles means vehicles used for commercial gain such as chauffeured, rental and fleet vehicles and vehicles used and provided for peer-to-peer ridesharing services.

Council means a local government established under the *Local Government Act 1993* and the *City of Brisbane Act 2011*.

Downpipe rainwater diverter means a device designed to divert rainwater as required from a downpipe fitted to a gutter to an outlet capable of attaching to a hose or stormwater pipe.

Drought water restriction trigger means a trigger as defined in the current Seqwater Water Security Program.

Efficient irrigation system means an irrigation system designed to:

- a. use water efficiently within the volume and time limits set by this document to maintain a healthy, functional garden or lawn without exceeding the water requirements of the garden or lawn; and
- b. operates in accordance with the Efficient Irrigation for Water Conservation: Guideline for water efficient urban gardens and landscapes.

Efficient sprinkler means a non-fixed watering device that is designed to:

- a. attaches to a hose;
- b. be moved around in order to irrigate a garden or lawn;
- c. use water efficiently within the time limits set by this document to maintain a healthy, functional garden or lawn without exceeding the water requirements of the garden or lawn; and
- d. operates in accordance with the Efficient Irrigation for Water Conservation: Guideline for water efficient urban gardens and landscapes.

External surfaces of a building means:

- a. the external walls of a building;
- b. the external roof areas of a building;
- c. the external windows and glass areas of a building;
- d. the outdoor entertainment areas of a building;
- e. external fixtures of a building (e.g. solar panels and blinds).

Fountain means any indoor or outdoor ornamental fountain/water feature.

Garden means any ground used for the cultivation of, or in which there are situated trees, shrubs, flowers, plants, vegetables, or vegetation of any kind including plants in pots or tubs and excluding lawn.

Gardens of significance means a site or sites that have significant cultural heritage including Mount Coot-tha Botanic Gardens, City Botanic Gardens (Brisbane), Redcliffe Botanic Gardens, Roma Street Parkland, Queens' Park, Epicurious Garden, South Bank and Queensland Government House.

Grid connected means a community connected to the interconnected bulk water supply system (Water Grid) in South East Queensland or receiving raw water from a key bulk water storage.

Hand-held hose means a hose fitted with a trigger nozzle or twist action nozzle that is held by hand when it is used.

High pressure water cleaning unit means a machine that operates a pump to increase the pressure of the water delivered to a trigger nozzle forming part of the machine.

High water users mean households using more than the defined litres of town water per day in the relevant water restriction schedule, without a legitimate reason.

Key bulk water storages (sometimes called Grid12) means:

- Hinze Dam
- Little Nerang Dam
- Leslie Harrison Dam
- Somerset Dam
- Wivenhoe Dam
- North Pine Dam
- Sideling Creek Dam (Lake Kurwongbah)
- Ewen Maddock Dam
- Cooloolabin Dam
- Wappa Dam
- Baroon Pocket Dam
- Six Mile Creek Dam (Lake Macdonald).

Lawn means an expanse of grass-covered land that is usually associated with a garden but does not include active playing surfaces.

Local Government road means a road over which local government has control under the *Local Government Act 1993* and the *City of Brisbane Act 2011*.

Local, State and Commonwealth government reserves means land under government custodianship reserved for public purposes (e.g. parks and road reserves) including gardens of significance.

Manufactured home means a structure, other than a caravan or tent that has the character of a dwelling house that is designed to be able to be moved from one position to another and is not permanently attached to land within the meaning of the *Manufactured Homes (Residential Parks) Act 2003*.

Market garden means an area used for the production of vegetables, flowers, fruit or other produce on a basis reasonably considered to be on a commercial scale where the annual gross revenue derived from the operation is greater than \$5,000 or where the area under cultivation is greater than 400 square metres.

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Material risk to health and safety or the environment means any source (hazard or otherwise) of potential damage, harm or adverse health effects on something or someone.

Mobile Commercial Operator means a person or entity conducting a business which is primarily focused on delivering the relevant service contemplated in the particular water restriction schedule in this document and where the service is delivered in the course of the conduct of a business with an Australian Business Number.

Non-Residential Premises means premises that are not residential premises including business premises, industrial premises, factory premises, commercial office premises, fixed permanent commercial car wash locations and wash bays used in order to ensure compliance with relevant Queensland water authorities requirements, Commonwealth, State and Local government premises, hotels, private training centres, nursing homes, hostels, public and private hospitals, caravan parks, Retirement Villages, churches and convents, halls and show grounds, neighbourhood centres, shopping centres, sporting clubs, medical and dental clinics, transport depots, nurseries, market gardens, turf farms, farms, education facilities (including universities, State and private schools), conference centres, childcare centres, kindergartens, parks and gardens of significance (as determined by a Council), heritage gardens and sportsgrounds, public beaches and the common property of a community title scheme under the *Body Corporate and Community Management Act 1997* or under the *Building Units and Group Titles Act 1980*.

Nursery means an area used for the production or sale of plants on a basis reasonably considered to be on a commercial scale where the annual gross revenue derived from the operation is greater than \$5,000 or where the area under cultivation is greater than 100 square metres.

Off-grid community means a community supplied from a Seqwater operated source via a SEQ Service Provider's reticulation network that is not directly connected to the Water Grid. For the purposes of this schedule, the off-grid communities are the water supply schemes of:

- Amity Point
- Beaudesert
- Boonah-Kalbar
- Canungra
- Dayboro
- Dunwich
- Jimna
- Kenilworth
- Kooralbyn
- Linville
- Point Lookout
- Rathdowney.

Outdoor entertainment area means a patio, deck, balcony or courtyard area of a building which is used as a meals area or for socialising, hobbies or entertainment purposes.

Outdoor shower means any shower excluding a safety shower that is not affixed in an internal area within a building on a Residential Premises or Non-Residential Premises.

Outdoor Watering Ban means that water from the reticulated (town) supply system, is not permitted to be used in any outdoor area of residential premises except for the topping up of existing swimming pools and spas as provided for in the Drought Water Restriction Schedules.

Paved surfaces means paved areas such as streets, paths and driveways and, where they are not an outdoor entertainment area, patios, courtyards, verandas, decks or similar areas with surface areas of bitumen, concrete, rock, timber, masonry, metal or other hard material.

Pond means an artificially formed small body of water used for ornamental purposes but does not include a swimming pool, fish pond, frog pond or aquarium (indoor or outdoor).

Queensland Bulk Water Supply Authority, trading as Seqwater owns and operates the region's bulk water supply, treatment and transport assets, and is responsible for long-term water security planning.

Rainwater storage facility means either a dam or rainwater tank or a combination of both with a combined minimum capacity of 10,000 litres.

Rainwater tank means a covered tank with a minimum capacity of 1000 litres designed and installed specifically for the purpose of collecting rainwater from a building and any stand or other structure that supports the tank.

Recirculate means water is cycled through a filtration system for reuse.

Renovated swimming pool or spa means a swimming pool or spa that has been emptied to at least 75% of its normal capacity for the purposes of undertaking repairs to the pool or spa.

Resident means a person who primarily resides at the premises.

Residential Premises means a house (single dwelling), townhouse, unit, block of flats, boarding house or any other form of permanent residential accommodation but does not include nursing homes, caravan parks, hostels or Retirement Villages.

Residents eligible for concession: a person who is (a) a resident of a residential dwelling; or (b) a resident of a retirement village and cares for a specific area of established gardens that is connected with that resident's dwelling; and is (i) 70 years of age or over; or (ii) receiving a Centrelink Disability Support Pension or holding a Queensland Transport Disabled Parking Certificate (regardless of age); or (iii) able to provide other evidence, such as a medical certificate or letter from a general practitioner, that they have a medical condition or disability that prevents them from using a bucket or watering can to water garden areas.

Retirement Village means premises that are subject to a retirement village scheme under the *Retirement Villages Act 1999* other than a lot included in a community titles scheme within the meaning of the *Body Corporate and Community Management Act 1997* or the *Building Units and Group Titles Act 1980*.

Ride sharing services means peer-to-peer ridesharing, taxicab hailing, food delivery and bicycle-sharing systems.

Safety shower means a shower in Non-Residential Premises designed and installed specifically for emergency wash down purposes (for example, burns or chemical spills).

DROUGHT WATER RESTRICTION SCHEDULE – DEFINITIONS

Service provider means any of the following entities:

- Gold Coast City Council
- Logan City Council
- Urban Utilities
- Redland City Council
- Unitywater

Service provider approved sign means a sign that complies with the standard signage issued by the relevant service provider and displays the appropriate permit or approval number if a permit or approval number has been issued as part of the approval process put in place by the service provider.

Smart Approved Watermark means the program established to provide an identifiable label for consumers so that they can make informed choices when choosing products, services and organisations that use water efficiently, reducing per capita water consumption.

South East Queensland (SEQ) region for the purposes of this water restriction schedule means

(a) The local government areas of the following local governments:

- Brisbane City Council
- City of Gold Coast
- Ipswich City Council
- Lockyer Valley Regional Council
- Logan City Council
- Moreton Bay Regional Council
- Noosa Regional Council
- Redland City Council
- Scenic Rim Regional Council
- Somerset Regional Council
- Sunshine Coast Regional Council

(b) Any local government area, or part of a local government area, adjacent to a local government area mentioned in paragraph (a) and designated by gazette notice.

The SEQ region also includes Queensland waters adjacent to any of the local government areas mentioned above.

Spa means a small pool or facility through which aerated water is pumped and which is primarily used for recreation. The term includes a mobile or portable spa but excludes a spa that is installed in a bathroom.

State Government Road means a state-controlled road within the meaning of the *Transport Infrastructure Act 1994*.

Swimming pool means a pool that is permanently attached to a filter system and has a volumetric capacity of at least 3,000 litres.

Swimming pool or spa cover means a cover that has at least a 400-micron thickness (400 thousandths of a millimetre) and which is approved as a pool cover under the Smart Approved WaterMark Scheme or is Climate Care Certified. Where a pool cover is in place prior to the restriction schedule being imposed, then the existing pool cover must be in good working condition (i.e. not deteriorating) to satisfy the restriction.

Town water means bulk drinking water supply directly from the Queensland Bulk Water Supply Authority (trading as Seqwater) and indirectly via the South East Queensland Service Providers, or another bulk water supply customer through the town water supply system.

Town water supply system means a system of water distribution infrastructure operated by a service provider delivering potable (drinking quality) water sourced from the Queensland Bulk Water Supply Authority (trading as Seqwater) to premises in the local government area of the service provider, directly to the premises through the distribution system or indirectly to the premises in a water tanker or other container containing water that has been sourced from the reticulated supply system; the system also includes a rainwater tank which contains any water sourced from the reticulated water supply system including rainwater tanks employing a trickle top-up system or water recirculation device. However, the system does not include a rainwater tank that is connected to a house via an automatic switching valve for the purpose of maintaining supply to internal toilet cisterns, washing machine cold water taps or other fixtures specified in a local planning instrument where stored rainwater is sourced directly from an outlet from a tank or upstream from the automatic switching valve.

Trickle top-up system means a system that uses a float valve to measure how much water is in the rainwater tank. When the water level drops to a pre-set point, town water will trickle into the rainwater tank to top up supplies to a pre-set point. If the tank contains town water the water must be used in accordance with the drought water restriction schedule in place at the time.

Trigger nozzle or twist action nozzle means a nozzle, controlled by a trigger, button, twist action or similar mechanism which must be controlled by hand for the water to flow.

Vehicle means a conveyance that is designed to be propelled or drawn by any means and includes a motor vehicle, motorbike, trailer, caravan or boat whether registered for use on roads or not.

Water efficient showerhead means a showerhead that has a 3-star rating or better under the Australian Water Efficiency Labelling and Standards Scheme or a showerhead that has a maximum flow rate of 9 litres per minute.

Watering can means a watering can or other similar vessel with a volume capacity of 10 litres or less.

Water play facilities means facilities (whether or not permanently attached to a filter system) in non-commercial or public places where water sprays, pools and other water features are used predominantly for recreation and children's play activities.

Water play pool means a play pool that is not a swimming pool.

Water Security Program means the current Bulk Water Supply Authority's Water Security Program for the SEQ region (*Section 350, Water Act 2000*).



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